

Dear Fulford families and friends,

We are sorry that some of you were taken by surprise by our necessary decision to cease operations as a residence by September 2021. At the same time we have been heartened by the love expressed and appreciation of care received at Fulford.

We have allocated six months in order to close with utmost care, with full support for the reallocation of each lady, and assistance to staff who are seeking new positions. Every single individual is important to us and will continue to be given all support as needed. At this time we need to move forward with this plan, and will be grateful for your support in doing this. We ask our families to understand that this decision was made with much sadness and sense of loss, and after careful consideration of the short and long-term realities facing Fulford Residence. We directors have been proud and privileged to serve in this historic home for so many years.

We understand your concerns about moving loved ones during their senior years, and the need for excellent ongoing care. That is why we will work closely with each family to find the right home for every lady.

Planning wisely with the funds remaining to us in the coming months, we are taking steps to ensure that our ladies and staff members can be well-served during this transition. It is our very real hope that you will support us as we move forward. We will be working with integrity, openness and diligence to provide safety and comfort for our Fulford family. We urge each family to plan with freedom and peace for the future of their family member.

Please attempt to understand the reasons for this decision, and the changing times that made it necessary. Working together will enable us to celebrate the success of Fulford Residence, and the courage to accept the changes that must be faced by all who have loved this place.

With gratitude for your support,
The Board of Directors